

A NEW APPROACH

ISSUE 6

MAY 2018

Hello Everybody,

I thought I would take this opportunity to let you all know of the great opportunities we have at our next conference taking place on Thursday 28th June 2018.



NHS England are currently reviewing the Care Programme Approach and carrying out a pilot project particularly to look at the interface between CPA and the Care Act, Colbert Ncube and Mark Trewin will be able to tell us more about this. Interestingly I have been invited to be on one of the topic groups in reference to the independent review of the Mental Health Act. The topic group covers section 117 aftercare, care planning and they are also thinking about CPA and its interface with the Care Act which currently is considered to have a number of issues and problems that need resolving. Colbert and Mark will also be interested in your views regarding the future use of CPA and this is a real opportunity for you to share your view with them directly.

In the afternoon we have Judy Davies Tanveer Akhtar presenting from the CQC, both of whom are experts in their field and will cover how mental health act reviews take place.

For those who have already had visits from the CQC and for those who have not, it is a real opportunity to understand directly from inspectors what provides good evidence for compliance with the Code of Practice. I'm sure they will cover aspects of CPA around assessment, risk assessment, care planning and the value base in the way clinicians work with patients. Once again here is an opportunity for all of you to ask questions, and gain clarification regarding what we need to be doing in our own work places.

Finally, I would say that in these busy times and when we have limited resources these are occasions for us to network and share knowledge which will help us to be more effective in our own workplaces.

We look forward to seeing you there!

Regards

Jaswinder Basi
CCA Chair



CCA National Event

Thursday 28th June 2018

Conference Rooms A&B, Centre for Research and Development, Kingsway, Derby DE22 3LZ

9.30 – 10.00	ARRIVAL	
10.00- 10.15	Welcome and Introduction	Jaswinder Basi Chair
10.15 – 10.45	NHS England Presentation	Colbert Ncube Programme Manager, Adult Mental Health at NHS England
10.45 – 11.00	REFRESHMENT BREAK	
11.00 – 11.30	The CPA, Care Act 2014 and s117 MHA Aftercare – moving towards integrated care and support planning	Mark Trewin Social Care Advisor to NHS England & the Department of Health & Social Care
11.30 – 12.00	Q&A Session Group Discussion	Colbert Ncube NHS England Mark Trewin NHS England, Department of Health & Social Care Jaswinder Basi CCA Chairman
12.00 – 1.00	LUNCH	
1.00 – 2.00	CCA Awards Presentation Update on the CCA	Jaswinder Basi CCA Chairman
2.00 – 2.15	REFRESHMENT BREAK	
2.15 – 3.30	The Role of a Mental Health Act Reviewer	Judy Davies Tanveer Akhtar Care Quality Commissioners
3.30	FINISH	

To book a place contact:
ccaonline@outlook.com





ART & PHOTOGRAPHIC COMPETITION 2018

MENTAL HEALTH, RAISING AWARENESS AND REDUCING STIGMA – THE ROAD TO RECOVERY

We are looking for artwork to feature on our website and in our promotional material, this year's theme is **Mental Health, Raising Awareness and Reducing Stigma - The Road to Recovery.**

The competition is open to mental health and learning disability service users and carers, submitted work must be your original creation. We can only accept digital or scanned images which must be of a high resolution (in .jpg format only). Entries must be sent electronically by email and artwork must be sent as an attachment, not embedded in the email. You can send in more than one entry, but each entry must be accompanied by a separate entry form.

The closing date for the competition is Friday 27th July 2018, winners will be notified by Friday 31st August. Winners will receive £30.00 of artist materials, a year's free subscription to the CCA bi-monthly newsletter and a certificate. Highly commended entries will receive £10.00 of artist materials and a certificate, and along with the winners, see their work featured on our website and used in our promotional material. By entering this competition, you consent to the Care Coordination Association using your name, and / or artwork in any publicity material. We look forward to receiving your entries!

“Art is not what you see but what you make others see”
Degas

“Art speaks where words are unable to explain” *Mathiole*

“Art enables us to find ourselves and lose ourselves at the same time” *Merton*

**CARE COORDINATION
ASSOCIATION**

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www.cpa.org.uk



Driving Improvement: a new improvement resource for adult social care



[Driving improvement](#) is a collection of case studies that tell the stories of nine services that received an inadequate rating and/or enforcement action but were able to make improvements and achieve a rating of good. The case studies explore how the services reacted to the initial rating, what they did to turn things around, and what they learnt through the process.

Andrea Sutcliffe CBE, Chief Inspector of Adult Social Care says “It was important to us that the resource reflects the wide range of services and people involved in the adult social care sector. You will see case studies featuring home care agencies, nursing homes and residential homes, with specialisms for supporting people with different needs. We also spoke to a wide mix of people to get a full picture of what happened: people who use services and their families, registered managers, providers and owners, care staff, administrative and other staff, commissioners and social workers. I hope that whatever role or service you work in, you will see something that relates to you.

I am extremely grateful to everyone who shared their experiences with us to help us tell their stories. Improving quality across the sector is something we all share responsibility for – nothing is more important than working together to make sure everyone receives care that meets *The Mum Test* (care that is good enough for my Mum or anyone else I love). By sharing their learning I hope they will help others to improve. At the end of each case study you’ll see the manager’s top tips for improvement – practical ideas that any service can put in place to improve how things are done. Please read, use and share the ideas and lessons from these nine case studies; improvement is possible, as these services have demonstrated.”

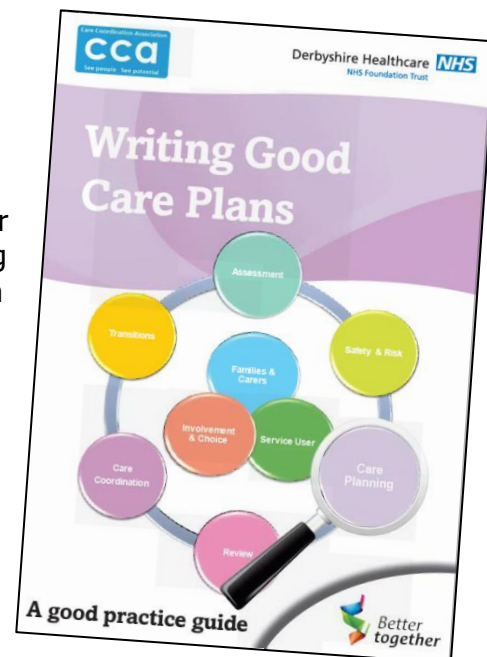
Download the full resource at

<http://www.cqc.org.uk/publications/evaluation/driving-improvement-case-studies-nine-adult-social-care-services>



Writing Good Care Plans: A Good Practice Guide

Produced by the CCA, the guide is intended for use by any practitioner or student who is writing, coordinating, or reviewing care plans for anyone using health or social care services and for anyone who has a care plan. It can support training programmes, particularly if bought on a licensing arrangement allowing personalisation to your organisation. The good practice guide considers ethical, legal and practical issues in writing good care plans, and takes a person-centred approach.

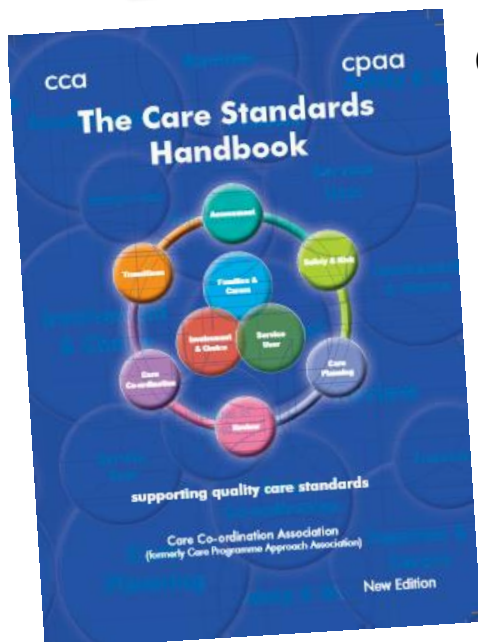


'This is a brilliant training tool, I will use it with all our care coordinators'
CPA Manager and Trainer

Care Standards Handbook

Produced by the CCA, this handbook has been produced as a guide, and is structured around the standards included in the Care Programme Approach and the Mental Health (Wales) Measure, and other relevant care planning processes. The standards covered are: Assessment; Care Planning; Risk; Review; Transitions and Care Co-ordination. The areas of involvement and choice, service users, and families and carers are essential in all of these and are woven through the sections.

Cost £5 + postage
50% discount for member of the CCA!



To order any of our products please contact ccaonline@outlook.com

Care Planning Training Package

This training package has been developed nationally by the CCA based on best practice and national standards. The package has a template programme, so can be used off the shelf, but can also be used in a flexible way to focus on local concerns and priorities. It allows for the use of local policies and structures, while emphasising national requirements and good practice. The package includes trainers notes, session plan, suggested programme, hand-outs, case studies, presentations, templates and guidance notes.

Cost £499 for members, £1,000 for non-members



THE INDEPENDENT REVIEW OF THE MENTAL HEALTH ACT: Interim Report

Professor Sir Simon Wessely, Chair of the Independent Review, has published the interim review report on the 1st May 2018.

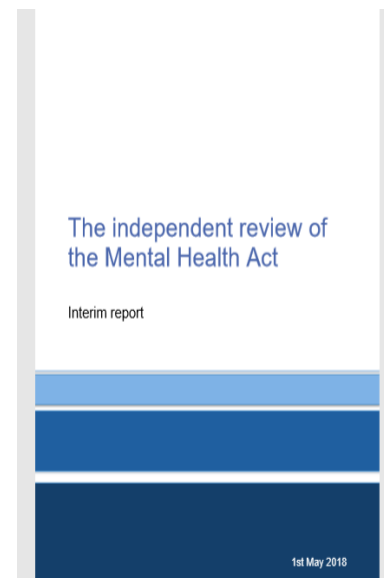
The report is a 60 page summary of the work that they have been carrying out since the review began. It highlights the review goals, how the review work is being carried out, and the key topics it is working on. Within the key topics they describe their findings so far, and what they would consider further.

There will be a rolling programme of engagement with the review. They will be targeting focus groups to address known gaps in evidence, particularly where there is limited academic evidence, for example around the work for Black African and Caribbean people. They will also test emerging thinking and recommendations. They are particularly keen to seek the views of service users and carers.

The interim report summarises work so far and the priority issues that have emerged for further examination. To guide its work, the review team has developed a set of detailed goals, in addition to the goals set by the terms of reference. The detailed goals are:

- Service users and carers being treated with dignity and respect
- Greater autonomy for people subject to mental health legislation
- Greater access to services for those that need them

- Making the least restrictive option appropriate to a person's circumstances the default option
- Improved service users and carer wellbeing
- Service users and carers supported to be fully involved in treatment as possible
- Reduced disparities between groups with protected characteristics
- Greater focus on rights-based approaches
- Reduced harm and improved safety for all
- Professionals better able to deliver their expertise



Access the report here:

<https://www.gov.uk/government/publications/independent-review-of-the-mental-health-act-interim-report>

Care Coordination Association

www.cpaad.org.uk

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